

CLIENT PROFILE

Private & Confidential

<i>Your Names:</i>						
Your Financial Adviser:						
Date:						
Financial Services Guide & Privacy Policy						
Date Provided:						

Version No:

Delivery Method:

Purpose of questionnaire

This confidential information questionnaire is an important document, because it helps your financial adviser gather information about you: your current situation, your current and future financial needs and what you ultimately hope to achieve in the future. Without this information, it will not be possible for your adviser to build a financial plan (called a statement of advice) that takes into account all of these factors. Not only is this good practice, it is also a legal requirement and we accept no liability for any advice given on the basis of inaccurate or incomplete information.

There is also legislation requiring your financial adviser to take your confidentiality seriously. However, we may disclose your personal information to fund managers, contractors or third party service providers to whom we may outsource services such as mailing functions and accounting. We may also gather health information about you and disclose it to insurers as necessary to organise insurance cover for you.

We may also use your personal information to tell you about other products and services available from other related companies. Please contact CMA Financial Services on 03 9836 1533 if you do not consent to us using or disclosing your personal information in these ways. It is important that you contact us because by appointing CMA Financial Services as your financial adviser, you will be taken to have consented to these uses and disclosures.

In most cases, you can gain access to the personal information that we hold about you. We aim to ensure that the personal information we retain about you is accurate, complete and up to date. To assist us with this, please contact us if any of your details change. If you have concerns about the completeness or accuracy of your information, we will take steps to correct it.

Using this form

Please complete all sections of this questionnaire that are applicable to your circumstances. This questionnaire is important as it forms the basis of any advice provided to you. Please feel free to provide any additional information (i.e. investment or superannuation statements, budget details, etc.) which you feel will help us to better understand your situation.

Please allow your adviser the time to work through this questionnaire and any relevant paperwork. Providing complete and accurate information is the first step to securing your financial future.

CMA Financial Services Pty Ltd ATF CMFS Unit Trust ABN 50 361 794 450 (CAR 432201) and Vaughan Franks (AR 231419) are Authorised Representatives of Boston Reed Pty Ltd AFSL 225738, ABN 89 091 004 885

Personal Details

			Υοι	ı			Yo	ur pa	rtne	r
Title										
Family Name										
Given Name										
Preferred Name										
Maiden name (if applicable)										
Date of Birth										
City/Town of birth										
Country of birth										
Nationality										
Tax residency										
Marital status										
How would you rate your health?	Good		Fair		Poor 🗆	Good		Fair		Poor 🗆
Do you have any health concerns that you believe may impact your short, medium, or long term plans?		Yes		No			Yes		No	
Are you a smoker?		Yes		No			Yes		No	
Do you have private health insurance?		Yes		No			Yes		No	
Private Health Insurance Provider?										
Level of Private Health Insurance Cover?										

Children and dependents

Name	Date of Birth	Dependent
		No 🛛 Yes until age
		No 🛛 Yes until age
		No 🛛 Yes until age
		No 🛛 Yes until age

Contact details

		Yo	u	Y	'our pa	rtner	
Home Address (Suburb and Postcode)							
Date moved in (if less than 3 years please provide Previous address and dates)							
Mailing address (if different to above)							
Home Phone							
Work Phone							
Mobile							
Email							
Preferred Contact	Work		Mobile	Home		Email	

Goals and Objectives

In this section, we ask you to tell us in your own words what you would like us to help you with. Why is money important to you? What are your goals and objectives (financial and/or lifestyle)?

To assist us in providing you with suitable and appropriate advice, please rate your goals and objectives in order of importance to you. The numbers represent:

1. Not important 2. Slightly important 3. Important 4. Very important 5. Most important

Why is money important to you?

Short term goals (less than 3 years)

Description			Level of importance						
Description	Amount (\$)	Timeframe -	1	2	3	4	5		

Medium term goals (3 to 5 years)

		The form	Level of importance						
Description	Amount (\$)	Timeframe	1	2	3	4	5		

Long term goals (more than five years)

Description	Amount (¢)			Level of importance							
Description	Amount (\$)	Timeframe	1	2	3	4	5				

Should your advise or sustainable pre- If yes, please specify yo	ference	s when provid	ical, socially responsible ecommendation?	Yes No
Environmental issues		Social issues	Corporate Governance issues	

Planned Capital Expenditure

E.g. Holiday, new car, renovations, saving for children's education.

Description	Estimate Amount	Timeframe

Retirement Planning considerations

	You	Your partner
When do you expect to retire? (Age or year)		
What amount of after tax income do you want in retirement? <i>Please include frequency e.g. per</i> <i>week, per month, per annum.</i>	\$	
Have you been receiving a Centrelink or Veterans Affairs benefit?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
How important to you is receiving Centrelink benefits in retirement?	ImportantNot Important	ImportantNot Important
Have you gifted any money within the last 5 years?	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Notes:

Employment Details

	You	Your partner
Occupation		
Qualifications		
Employment status (fulltime, self-employed)		
If Self Employed (partnership, company)		
Employer		
Date joined the employer		
Prior employment if less than 3 months (dates, employer, role, income)		
Do you have a HECS Debt?		
Will you leave your employment soon?		
If yes, when will you finish?		
What is the reason you are leaving? (resignation, etc.)		
Will you receive a redundancy payment or termination payment?		
Do you intend to return to employment? If so, when?		

Income Details

Save time: Provide copies of your latest pay slip or tax return instead of filling in the below information

	You	Your partner
What is your Tax File Number?		
What is your Annual Salary/Employment Income?		
Do you receive any bonuses/commissions? Provide details		
Do you participate in any salary packaging arrangements? i.e. motor vehicle leasing, share schemes, salary packaging card? Provide details		
Investment Income:		
• Interest		
Dividends/Distributions		
Rental income		
Retirement Income Streams:		
Allocated Pension		
Allocated Pension		
Income Support:		
Centrelink:		
TOTAL Income	\$	\$

Expenses

Save time: provide a copy of your own budget spreadsheet or request a copy of our expenses schedule.

	Weekly	Fortnightly	Monthly	Quarterly	Yearly
Health Care					
Entertainment					
Personal Care					
Children					
Insurance					
Food					
Housing					
General					
Employment-related					
Motor vehicle / Transport					
Utilities					
Taxes					
Debt – Short Term					
Debt – Long Term					
Other					
Total expenses	X52	X26	X12	X4	X1
		·	·	Total per annum	

What you own

Description Owner Market Value Principal residence (home) Household contents Car 1 Car 2 Other (Boat, caravan, antiques, etc.)

Save time: Provide copies of your latest Savings/Investments/Superannuation/ Loan/Mortgage/Credit Card Statements instead of filling in the below information

Savings – Cash / Term Deposits

Description	Provider	Owner	Current Value

Investments – Managed Funds / Direct Shares

Description	Provider	Owner	Current Value

Superannuation – Accumulation / Pension / Self Managed Super Fund

Description	Provider	Owner	Current Value

Superannuation contributions

	You		Your pa	rtner
		\$ or %		\$ or %
Superannuation Guarantee (SG)	Yes 🗆 No 🗆		Yes 🗆 No 🗆	
Salary sacrifice	Yes 🗆 No 🗆		Yes 🗆 No 🗆	
Personal deductible	Yes 🗆 No 🗆		Yes 🗆 No 🗆	
Non-concessional (After tax)	Yes 🗆 No 🗆		Yes 🗆 No 🗆	
Other	Yes 🗆 No 🗆		Yes 🗆 No 🗆	

Self-Managed Superannuation Fund (Details)

Name	
Trustees	
Date of Trust Deed	
Members	
TFN and ABN	

Investment Property

Description	Date acquired	Owner	Original purchase price	Market Value	Annual Rent (Gross)	Annual Expenses

What you owe

E.g. Personal loans, HECS, loans to family members, business loans.

Description	Lender	Owner	Amount owing	Interest rate	P&I or Interest?	Payment amount	Frequency (monthly)

Notes:

Wealth Protection

Is wealth protection (personal risk insurance) to be considered at this time?	Yes
	No

Adviser note: If yes, complete wealth protection questionnaire with clients.

Personal Insurances

Please provide us with details of your existing Life, Total and Permanent Disability, Trauma, and Income Protection cover.

CLIENT	Amount of Cover	Provider	Policy Number	Annual Premium
Life via Super				
Life outside of Super				
Total and permanent disability				
Trauma				
Income Protection				
Business overheads				

PARTNER	Amount of Cover	Provider	Policy Number	Annual Premium
Life via Super				
Life outside of Super				
Total and permanent disability				
Trauma				
Income Protection				
Business overheads				

Notes:

Estate Planning

	You	Your Partner
Do you have a current Will?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Does your Will reflect your current wishes?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
When was it last reviewed?		
Have your circumstances changed since it was last reviewed?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Where is your Will located?		
Who is/are your Executor(s)?		
Do you have a testamentary trust?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Do you have an Enduring Power of Attorney (Financial)?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Name of Attorney/s?		
Relationship to you		
Do you have an Appointment of Medical Treatment Decision Maker/Enduring Power of Attorney (Medical)?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Name of Attorney/s?		
Relationship to you		
Do you have an Appointment of Enduring Guardian?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Name of Guardian/s?		
Relationship to you		
Do you have an Advanced Health Directive?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Have you nominated a beneficiary for your superannuation?	Yes 🗆 No 🗆	Yes 🗆 No 🗆
Type of nomination	Non-binding 🛛	Non-binding
	Binding 🛛	Binding 🛛
	Non-lapsing 🛛	Non-lapsing 🛛
	Reversionary 🛛	Reversionary 🛛
What is the date this nomination was established?		
Provide details of the nominated beneficiary(ies)		

Are there any special estate planning issues or requirements such as special bequests, testamentary trusts or substantial inheritances that your financial adviser should be aware of? If yes, please detail:

Other

Are you involved in any company, trust, private business, etc.?

If yes, please provide the details below.

Company

Entities

Name	
Directors	
Secretary	
Shareholders	
Date of Registration	
TFN	
ACN / ABN	

□ Yes

No

Trust

Name	
Trustee/s	
Directors	
Shareholders	
Date of Trust Deed	
Beneficiaries	
TFN	
ACN / ABN	

Risk Profile Discussion

Understanding Risk and Return

Most people understand that to achieve higher returns they need to take on higher levels of risk. They also understand that a 'High Growth' portfolio has a higher level of risk than a 'Conservative' portfolio. What is less clear is the difference in returns and risks of the different portfolios.

This information sheet provides historical returns for different benchmark portfolios over the last 15 years. It has two important aims:

- Assist you in understanding the risk/return trade-off across different portfolios. For example, how much higher are the returns and risks for a portfolio with a greater exposure to growth assets.
- Assist you in understanding the level of risk in each portfolio and the potential size of annual gains and losses.

In using the information sheet you should recognise that it is simply based on historical performance and that future performance may be different. Unfortunately, there are no guarantees with future performance and what you experience may be significantly different to what is shown on the table below. For example, the lowest annual return is the lowest return in the last 15 years and it is possible that a lower return could occur in the next 15 years. The below information is provided by Lonsec, a research house that produce reports on market performance.

Worst, Best and Average 12-month return based on a 15-year rolling performance*:

	Secure	Defensive	Conservative	Balanced	Growth	High Growth
	100% Defensive	80% Defensive 20% Growth	60% Defensive 40% Growth	40% Defensive 60% Growth	20% Defensive 80% Growth	100% Growth
Worst annual return	0.0%	-6.4%	-11.1%	-19.4%	-27.5%	-34.7%
Best annual return	7.8%	10.4%	16.0%	20.9%	26.3%	31.4%
Average annual return	2.8%	4.5%	5.5%	6.1%	6.7%	7.4%

Reference: Lonsec Research - June quarter 2023

Worst, Best and Average 3-year return based on a 15-year rolling performance*:

	Secure	Defensive	Conservative	Balanced	Growth	High Growth
	100% Defensive	80% Defensive 20% Growth	60% Defensive 40% Growth	40% Defensive 60% Growth	20% Defensive 80% Growth	100% Growth
Worst annual return	0.3%	-0.2%	-0.3%	-3.4%	-6.4%	-9.5%
Best annual return	6.8%	8.5%	12.0%	14.9%	18.1%	21.3%
Average annual return	3.1%	5.0%	5.8%	6.3%	6.8%	7.1%

Reference: Lonsec Research - June quarter 2023

* Please note that past performance is not a reliable indicator of future performance. These returns are before fees, taxes and transaction costs. Actual returns will depend on the actual investments used and your personal circumstances. These returns are based on index returns for each asset class. Index returns are a good approximation of actual returns however, the actual returns will depend on the actual investments used and your personal circumstances.

Asset Allocation

The asset allocations for each benchmark portfolio determined are based on a standard risk-return basis as per Lonsec research, they will vary over time depending on market sentiment for each asset class and future returns possibility. You may have your own views or have your own preferences on how to invest your funds. For this reason, we also provide the indicative asset allocations for each portfolio.

	Secure	Defensive	Conservative	Balanced	Growth	High Growth
	Secure 100% Defensive	80% Defensive 20% Growth	60% Defensive 40% Growth	40% Defensive 60% Growth	20% Defensive 80% Growth	100% Growth
CASH	100%	25%	10%	5%	2%	0%
CASH:	[100%]	[15%-35%]	[0%-20%]	[0%-15%]	[0%-10%]	[0%]

BONDS:	0% [0%]	55% [45%-65%]	50% [40%-60%]	35% [25%-45%]	18% [12%-24%]	0% [0%]
Australian Fixed Interest	nil	29% [15%-45%]	26% [13%-40%]	18% [12%-27%]	10% [6%-17%]	nil
Global Fixed Interest	nil	26% [14%-42%]	24% [12%-39%]	17% [9%-26%]	8% [4%-16%]	nil

EQUITIES:	0% [0%]	16% [11%-21%]	32% [24%-44%]	49% [39%-59%]	68% [58%-78%]	88% [78%-92%]
Australian Equities	nil	8% [6%-12%]	16% [12%-22%]	23% [16%-30%]	32% [22%-42%]	41% [31%-51%]
Global Equities	nil	8% [6%-12%]	16% [12%-22%]	26% [16%-38%]	36% [22%-50%]	47% [33%-61%]

PROPERTY & INFRASTRUCTURE:	0% [0%]	4% [1%-7%]	8% [3%-9%]	11% [8%-14%]	12% [8%-16%]	12% [8%-16%]
Australian Listed Property	nil	2% [0%-5%]	3% [0%-6%]	3% [0%-6%]	3% [1%-7%]	3% [1%-7%]
Global Listed Property	nil	Nil	2% [0%-5%]	2% [0%-6%]	3% [0%-6%]	3% [0%-6%]
Global Listed Infrastructure	nil	2% [0%-6%]	3% [0%-9%]	6% [0%-10%]	6% [0%-10%]	6% [0%-10%]

Reference: Lonsec Research - June quarter 2023

Investment Profile Form

The investment profile questionnaire is used to help gain an understanding of your previous investment experience and your attitude to risk. It is completed through discussion with you and with reference to the "Understanding Risk and Return" section above.

There are no right or wrong answers - what is important is that we have a clear understanding of your investment experience and feelings towards risk so that we can make recommendations which are appropriate for you.

- Some people are comfortable investing solely in shares even though they understand the value of shares can rise and fall sharply in a matter of days. During the GFC, Australian shares fell by over 50% in an 18 month period. Clients investing solely in shares are doing so on the basis that shares have historically provided the highest returns over the long term despite these periods of significant losses.
- Some people are not as comfortable with investing in shares. They prefer to invest in term deposits, safe in the knowledge that their savings' capital value won't go backwards. In return for this security, they are prepared to accept that their returns will be less than those for share investments.
- Most people fall somewhere in between. They have some investments in the higher risk / higher return assets such as shares and property and some in the lower risks / lower return assets such as cash and fixed interest. The task for most investors and their financial adviser is finding the right balance.

INDICATIVE RISK PROFILE

Secure	Defensive	Conservative	Balanced	Growth	High Growth
Instructions - p		where you fall on th orrect position with		an X and mov	ing it into the
1. Which of the	e following do	you feel best des	scribes your attit	ude toward	investing?
Low risk taker not prepared to take on	**	verage risk taker and co king a calculated risk wi			prepared to take on r greater returns
Client 1					
Client 2					
-					
2. Which of the investing?	e following sta	itements best des	scribes your expe	erience and	knowledge of
I have taken very litt interest in investing		some experience vesting and	I have taken an int in my investments		ve significant estment experience
know very little abo		inderstanding of	have a good		have a strong
the markets	the ma	rkets	understanding of t markets		erstanding of the kets
Client 1			markets	mai	NCI3
•					

Client 2

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3. Which of the following statements describes your feelings towards an investment?

I want my money to be totally secure at all times and I accept that lower returns come with more secure investments I want my money to grow by more than the rate of inflation and will accept a small level of risk

I would withdraw

some of my funds and

move them back to

term deposits

I want my money to produce solid returns and I accept that requires a moderate level of risk with volatility and short term losses

I would discuss the

investment with my

financial adviser and

ask for guidance

I want my money to produce a higher return and I accept that it will involve higher levels of risk with volatility and medium term losses

I would understand

that investments can

fluctuate and would

do nothing

Client 1

Client 2

4

4. If your investments went down in value by 25%, what do you expect you would do?

I would withdraw all my funds and move them back to term deposits

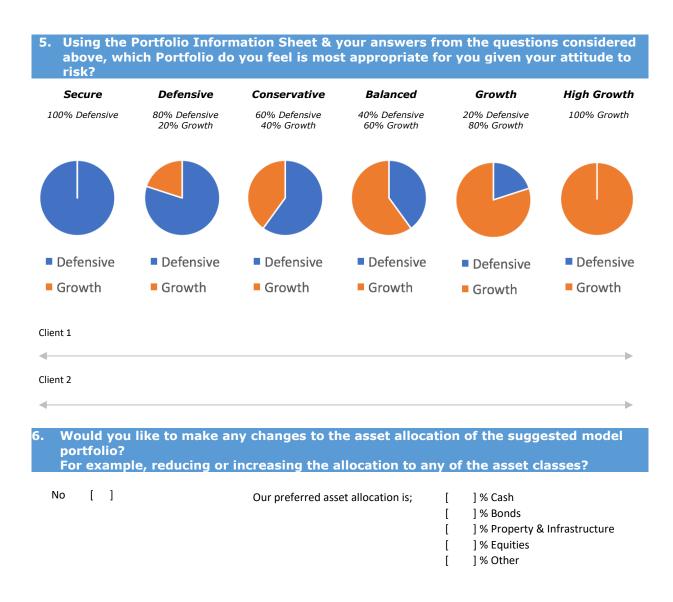
Client 1

4

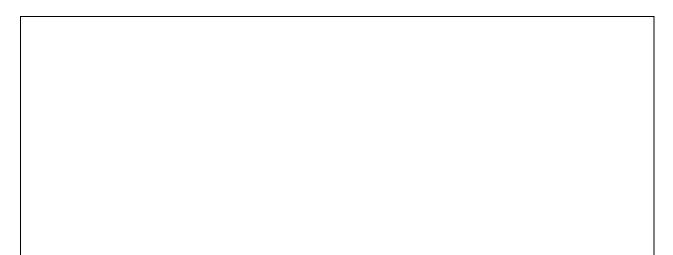
4

Client 2

CMA Financial Services Client Profile – August 2023



File note - Risk Profiling Discussion (Adviser Use Only)



Next Steps

Your attitude to risk is just one factor to consider in determining the financial strategies and products which are most appropriate for you. We will also consider other factors such as your investment time frame, whether you require income from your investments and how different investments fit with your tax planning.

Where you have clear financial goals, we may also complete projections using your selected portfolio to assess whether you will reach your goals. In some cases, you may need to take on greater risk to reach your financial goals. Alternatively, you may need to lower your goals to something more attainable.

At this stage, we simply want to make sure you understand the level of risk in the portfolio selected above and that you are comfortable with the level of risk for the portfolio.

- I/we have read and understand the Risk Profile Discussion section, including the sub sections, Understanding Risk and Return, Asset Allocation and the Investment Profile Form questionnaire.
- I/we understand the concept of risk, return and asset allocation and acknowledge that the information provided is an adequate reflection of my/our attitude to investment risk and timeframe.

Name	
Signature	
Date	

Going forward, we will revisit your selected portfolio to ensure it continues to be appropriate for you. Where we recommend a significant change to your portfolio, we will ask you again to confirm that you are comfortable with the level of risk for the new portfolio.

Other Advisers

Description	Name	Address	Telephone / Email
Accountant			
Solicitor			
Mortgage Broker			

May we contact your other Advisers to confirm details of your current situation?	Yes 🛛	No 🗆
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Electronic Communication

It is a requirement that we provide you with disclosure documents, Statement of Advice (SoA), Record of Advice (ROA), and Product Disclosure Statements (PDS) for each product and investment option that we recommend. We also provide you with research reports and investment reports where applicable, which provide you with information on each investment option recommended.

We encourage you to receive these documents via secure ShareFile Portal, email or on a USB where appropriate, which may then be viewed on your home or work computer at any time. Paper copies of documents received via email or USB will be provided free of charge on request.

Tax File Number

Boston Reed Pty Ltd is permitted by taxation and superannuation law to collect your tax file number. Declining to quote your tax file number is not an offence, but if you do not supply us with your tax file numbers:

- Tax will be deducted from income earned on your investment (i.e. non-superannuation) account(s) at the highest marginal tax rate plus Medicare Levy;
- Tax may be deducted from any payment to you from your superannuation account(s) at the highest marginal tax rate plus Medicare Levy;
- We may also be required to remit the maximum surcharge on your superannuation contributions to the Australian Taxation Office.

We assure you this information is kept confidential and is held securely. We will not pass any of your details to another party without your express permission to do so unless required by law. We will take all reasonable steps to protect personal and sensitive information from misuse, loss and unauthorised access.

Client Acknowledgements

- □ I/We hereby declare that the information set out in this form is true and correct to the best of my/our knowledge and may have been compiled on my/our behalf and may not be in my/our own handwriting. I/We have disclosed to CMA Financial Services all information that I am/we are aware of that would be relevant to the provision of advice / recommendations by CMA Financial Services.
- I/We have willingly provided the information contained in this Client Profile which accurately reflects my/our relevant personal circumstances and give consent to its use in the preparation of advice / recommendations by CMA Financial Services.
- I/We give permission for this information to be used in accordance with the purposes set out on page 2 of the questionnaire and I/we understand that all recommendations will be based solely on the information supplied in this form.
- □ I/We authorise CMA Financial Services to communicate with me/us electronically via email or via secure client portal. This includes documentation relating to advice, recommendations and related disclosure documents.
- I/We have been given a Financial Services Guide and Privacy Policy Version No. by CMA Financial Services on
- I/We understood the Privacy Policy and consent to the collection, use and disclosure of my/our personal information in accordance with the procedures outlined in this policy.
- I/We understand that CMA Financial Services will provide me/us with a letter of engagement, which outlines the agreed advisory services and associated professional costs, which I/we will need to accept prior to CMA Financial Services commencing work or providing any advice and/or recommendations to me/us.
- I/We agree to the collection and retention of my/our Tax File Numbers (TFNs).

Name	
Signature	
Date	

Adviser Declaration

- I have discussed with the client(s) the importance of obtaining personal and financial details in order to provide recommendations that are appropriate to their needs and circumstances.
- Where the client(s) have not provided all of the details, I have warned them of the consequences that the recommendations that I provide may not be appropriate to their needs and circumstances.

Adviser Name	
Adviser Signature	
Date	